

## The Queen Inn

Here at **The Queen Inn** we have everything in hand to make your experience just the way you remember with as few changes as possible.

For yours, and our peace of mind, our team has been working as hard as possible behind the scenes to put in place all the necessary safety you'd expect from our high standards to keep you and our staff safe during these times.

Please take the time to read the information below and what you should expect in terms of the changes we have made.

### Dining

- Booking with us is preferred however not always essential.
- Follow government guidance on who can meet.
- We will kindly ask you a few questions on arrival. These include party names and a contact number. This is per government guidance on tracking. We will keep these secure for up to 21 days.
- When making bookings please arrive promptly. Due to changes to our service we are staggering booking to ensure all necessary safety precautions are met.
- If you feel you may have symptoms of COVID19 we ask you to please cancel your booking to protect others and our staff

### Protecting yourself and us.

- Please sanitise your hands regularly - we have dispensers at entrances, exits and near toilets
- Tables are 1m+ apart, in line with government guidance.
- It's table-service only. Please don't leave your table to go to the bar, we will bring your drinks to the table
- All high usage surfaces (such as door handles and toilets) will be sanitised every 30 minutes.

### From when you step inside...

- Upon entering The Queen Inn, you will be shown to your table and explained how things have changed. Unfortunately, we can no longer take your jacket. Please hang them on the back of your seats.
- We can no longer set up tables prior to your arrival. Instead, you'll be given you own individually wrapped cutlery and disposable menu.
- We've kept all your favourite dishes however you will notice the menu has reduced slightly.
- We prefer payment by card, contactless is now up to £45, if paying by cash we ask for exact amounts to help our staff minimise handling.

### What is the team doing to protect you?

- All team members are health & temperature screened every day.

Please feel free to ask any questions or concerns you have and we'll be happy to answer. We've missed you a lot and can't wait to reopen our doors and welcome you again!!